

#### **Lemon Law**

you have rights when you buy a new or used car

## Home Improvement Contractor Law

nail down the law **before** you start

### **Tenant/Landlord Issues**

both sides have legal rights

### **ID Theft**

learn how to *prevent* it

**Do Not Call Registry** stop those **telemarketing** calls

# Shopping Rights ask about online and in-store policies before you buy

Get answers now on our Consumer Hotline:

888-283-3757 (toll-free) or 617-973-8787



The Massachusetts Office of Consumer Affairs & Business Regulation

Mitt Romney, Governor Kerry Healey, Lieutenant Governor Janice S. Tatarka, Director

The Massachusetts Consumer Affairs Hotline makes it easy. Visit our website at www.mass.gov/consumer